



## Airline Ticket Rules and Conditions

**There are a lot of rules** written on the back of your airline ticket and with e-tickets we seldom look at the rules – we simply click on the “accept the rules link” and we purchase our tickets. However, much is lost in the translation...not to mention what is printed on the back of your ticket is actually an abridged version. So, here are some rules that you should be aware of:

**Rule: 240 – Delayed Flights:** If your flight is delayed, you are to be booked on the next available flight where space is available. If the delay is over 2 hours, the airline is to allow you a free 3-minute phone call to alert your friends, family or business associates. If the flight is diverted to another airport and your delay is over 4 hours and it's after 10pm, the airline will give you a hotel voucher and transport to the hotel.



**Rule: 260 – Airline Flight Refunds:** If your airline fails to depart, because of mechanical problems/difficulties or because they have overbooked the flight, they must offer you a refund on your ticket. And, on the other hand, if your plans change, the airline may charge you fees depending on the type of ticket you purchased. Know in advance if you've purchased a “non-refundable” ticket. If your plans do change, the ticket won't be 100% refundable, but you may be able to have part of the ticket value applied to another fare.

**Robin's websites include [Takeoffitaly.com](http://Takeoffitaly.com) & [Takeofffrance.com](http://Takeofffrance.com).**